



NATIONAL COOPERATIVE CREDIT UNION [NCCU] LTD

VACANCY NOTICE

PROGRAMMER ANALYST – HEAD OFFICE, NCCU LTD

The National Co-operative Credit Union (NCCU) Ltd invites applications from suitably qualified applicants for the position of Programmer Analyst.

SUMMARY OF RESPONSIBILITIES

The Programmer Analyst will:

- a) Develop computer programmes to enhance the efficient use of the National Cooperative Credit Union (NCCU) Ltd's systems and produces requested reports for the NCCU Ltd.
- b) Be responsible for analysing, designing and coding programming solutions for problems submitted by users.
- c) Provide user application support
- d) Research, evaluate and recommend solutions and appropriate technology to meet the needs of users.
- e) Prepare detailed workflow charts and diagrams that describe input, output and logical operation and convert them into a series of instructions coded in a computer language
- f) Write, analyse, review and re-write programmes, using workflow chart and diagram and applying knowledge of computer capabilities, subject matter and symbolic logic.
- g) Develop and maintain documentation in an effort to provide clear understanding of the purpose and operational procedures of the programme
- h) Maintain a catalogue of all software programs and reports
- i) Maintain historical records by documenting programme development and revisions
- j) Confirms programme operation by conducting tests, modifying programme sequence and / or codes.
- k) Train users of the functional aspects of new and modified programmes
- l) Prepare reference for users by writing operating instructions
- m) Troubleshoot system and application problems

(A) QUALIFICATIONS & EXPERIENCE REQUIRED

- a) B Sc Degree in Information Technology or Computer Programming
- b) Appropriate professional qualification in Hardware Maintenance, Programming, Information or Computer Science
- c) Working Knowledge of operations of Information Technology Systems and in particular, micro-computer-based systems
- d) Minimum of two (2) years practical experience in a software programming and analysis field.
- e) At least four (4) years of working experience in a financial services environment or a Credit Union would be an asset.
- f) Previous experience in application development.
- g) Excellent analytic skills.
- h) Attention to detail.
- i) Solid background in SQL Server, Java, C#, ASP.NET and HTML
- j) Other relevant qualifications

(B) SKILLS AND OTHER ATTRIBUTES

- (i) Excellent communication skills, both oral and written
- (ii) Demonstrated ability to work well with others
- (iii) Excellent interpersonal skills
- (iv) Experience in planning, organizing and coordinating programmes
- (v) Ability to transfer knowledge and skills

All interested applicants should submit applications to:

The Human Resource Manager
National Co-operative Credit Union Ltd
31 – 37 Independence Street
P O Box 175
Roseau, Comm. of Dominica

DEADLINE FOR RECEIPT OF APPLICATIONS IS MONDAY, 16th DECEMBER 2024